

## OPERATING RULES

By purchasing a ticket and entering the premises of the Children's Playroom Lumpark (referred to as the "Game Room") operated by JTH Gastro s.r.o., Company ID: 01589610, registered office in Teplice, Krupská 33/20, 41501, registered in the Commercial Register maintained by the Regional Court Labem pod sp. C 32856 (referred to as the "Operator"), you are subject to the binding rules of the Game Room contained in these Operating Rules.

1. The playroom is intended for children from 0 to 12 years old.
2. All children must be accompanied by a responsible adult (referred to as the "Accompanying Person"), who means a person over 18 years old. The obligation to care for and supervise children is the sole responsibility of the accompanying person (except babysitting).
3. The Game Room does not, in principle, assume responsibility for the supervision of children (except for babysitting), their possible accidents, as they only provide their equipment for play; the use of individual machines and equipment is at your own risk.
4. The Accompanying Person is fully liable for damages caused by him or his child to the Operator of the Game Room or other visitors of the Game Room (the terms of liability for damage are regulated by Act No. 89/2012 Coll., Civil Code, as amended).
5. For hygienic reasons, access to the Play Zone of the Game Room is only allowed in socks. We do not accept any types of slippers. The Operator of the Game Room recommends long-sleeved and leggings (tracksuit or leggings).
6. It is strictly forbidden to bring food, food and drinks into the area of children's attractions.
7. It is forbidden to bring into the Game Room any items, objects or substances that could endanger the life and health of visitors and personnel, especially irritating chemicals, pyrotechnics, weapons, matches, lighters and sharp objects.
8. It is expressly forbidden to climb of the attraction network and go up the slide.
9. Only children between 0 and 3 years old are allowed to enter the Playroom for younger children. A child who repeatedly violates this prohibition is entitled to expel the Operator together with his / her Accompanying person from the Game Room without a refund.

10. Visitors who behave in violation of the Rules of the Game Room or who do not adhere to the instructions of the personnel may be temporarily or permanently removed from the Game Room. The operator reserves the right to prevent access to individual persons without giving a reason (for example in case of their inappropriate behavior under the influence of alcohol or narcotic or psychotropic substances).

11. Smoking is strictly prohibited in the Game Room. In the event of a violation of this prohibition, the offender will be expelled from the Game Room together with a child, without the right to a refund.

12. Visitors are not allowed to perform hygienic tasks (for example combing and cutting hair etc.).

13. All attractions of the Game Room have a safety certificate in accordance with the laws of the Czech Republic and the European Union (EN 1176-1, EN 1176-3, EN 1176-10 and EN 1177). The safety of individual attractions of the Game Room is guaranteed by the manufacturer and supplier with their certificates. All individual attractions of the Game Room are regularly checked and revised.

14. All parts and equipment of the Game Room may only be used in accordance with their intended use.

15. It is not allowed to bring any toys, glass or porcelain containers may be brought into the Game Room. Exceptions may be granted only by the Game Room staff (for example during celebrations, etc.).

16. Only the food and drinks purchased in the Game Room may be consumed (except food for infants, toddlers and persons with special dietary requirements and allergies).

17. The food purchased by the Game Room will be prepared in the pizzeria area and delivered by the Playroom employee directly to the food-intake area.

18. The Game Room has its maximum capacity, so when it is filled, the game room staff can for a certain period prevent entry by other visitors.

19. Visitors to the Game Room are always obliged to follow the instructions of its personnel.

20. The Game Room personnel must be immediately informed of any injuries and accidents.

21. Photographing for professional purposes and printing is only possible with the prior written consent of the Operator.

22. The Game Room is monitored by a camera system for the protection of property and persons.

23. The opening hours of the Game Room are daily from 10:00 to 19:00.

24. Cleaning of the Playroom, including children's attractions, takes place outside the Playroom's opening hours. Disinfection and sanitation will be carried out according to the Sanitation Code.

Teplice, 12 December 2019